Computerised Reservation Facilities

†*86. SHRI KRIPAL PARMAR: Will the Minister of RAILWAYS be pleased to state:

(a) the zone-wise names of places in the country where computerised reservation facility is available;

(b) the zone-wise details of such places where facility for reservation for return journey is also available;

(c) the zone-wise details of such places where computerised reservation/reservation for return journey is expected to be provided during 2000-2001;

(d) whether there is any proposal to increase the present number of computerised reservation counters to deal with the heavy rush of passengers; and

(e) if so, the place-wise details thereof?

THE MINISTER OF RAILWAYS (KUMARI MAMATA BANERJEE): (a) The computerised reservation facility has been provided at 547 locations as on 31.5.2000. Zone-wise details are enclosed as Annexure. [*See* Appendix 190, Annexure No. 6]

(b) Facility for return journey is available at all the locations mentioned at (a) above.

(c) to (e) New computerised reservation centres have been sanctioned at 83 locations in the year 2000-2001, which are having the facility for return journey as well. Zone-wise details are given in the enclosed Annexure II. [*See* Appendix 190, Annexure No. 6] Normally, additional counters are operated during peak seasons to deal with the heavy rush of passengers in the existing PRS locations. Besides, new computerised reservation centres are also provided to cater to public demand in new areas which also helps in de-congesting the existing centres.

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†Original notice of the question was received in Hindi.